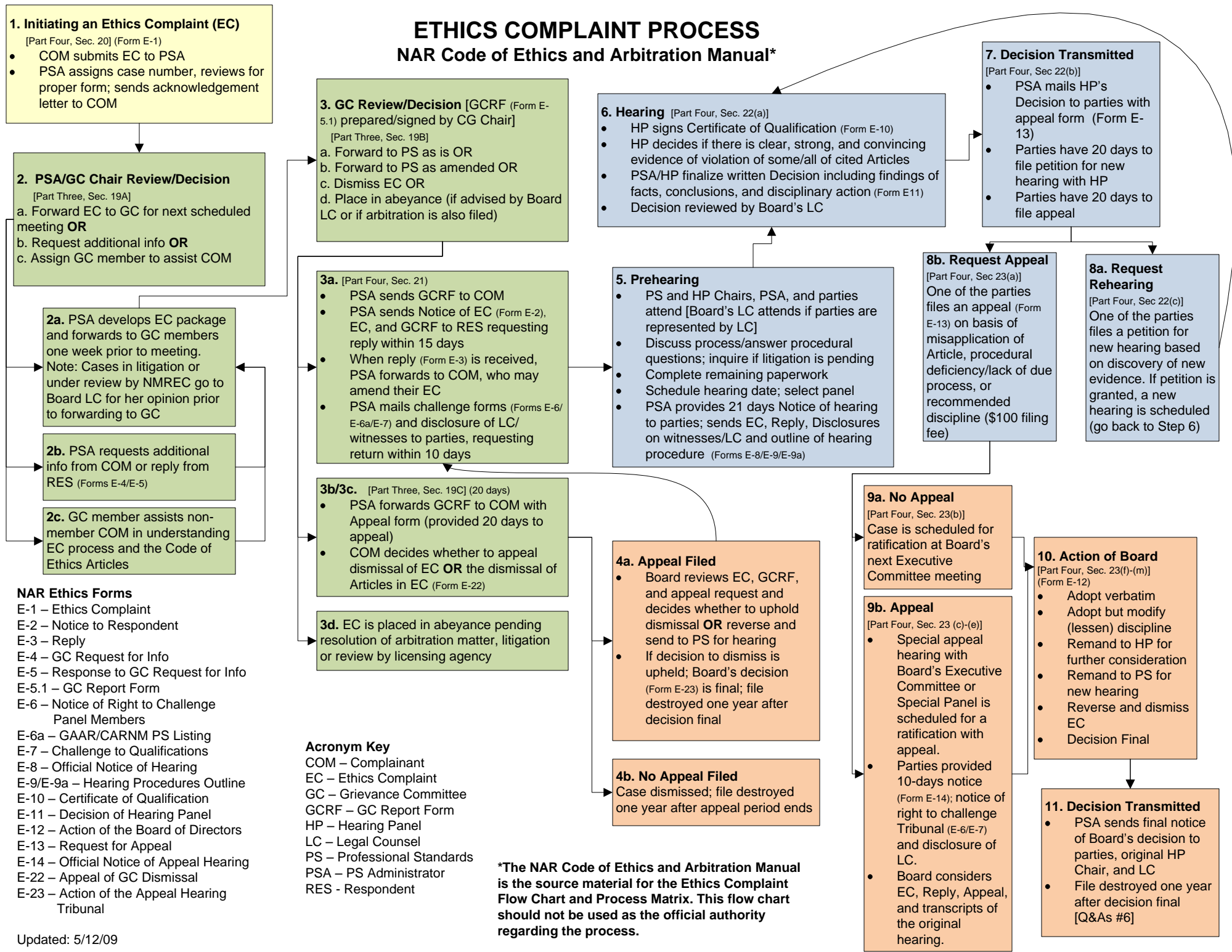


ETHICS COMPLAINT PROCESS

NAR Code of Ethics and Arbitration Manual*



- NAR Ethics Forms**
- E-1 – Ethics Complaint
 - E-2 – Notice to Respondent
 - E-3 – Reply
 - E-4 – GC Request for Info
 - E-5 – Response to GC Request for Info
 - E-5.1 – GC Report Form
 - E-6 – Notice of Right to Challenge Panel Members
 - E-6a – GAAR/CARNM PS Listing
 - E-7 – Challenge to Qualifications
 - E-8 – Official Notice of Hearing
 - E-9/E-9a – Hearing Procedures Outline
 - E-10 – Certificate of Qualification
 - E-11 – Decision of Hearing Panel
 - E-12 – Action of the Board of Directors
 - E-13 – Request for Appeal
 - E-14 – Official Notice of Appeal Hearing
 - E-22 – Appeal of GC Dismissal
 - E-23 – Action of the Appeal Hearing Tribunal

- Acronym Key**
- COM – Complainant
 - EC – Ethics Complaint
 - GC – Grievance Committee
 - GCRF – GC Report Form
 - HP – Hearing Panel
 - LC – Legal Counsel
 - PS – Professional Standards
 - PSA – PS Administrator
 - RES - Respondent

***The NAR Code of Ethics and Arbitration Manual is the source material for the Ethics Complaint Flow Chart and Process Matrix. This flow chart should not be used as the official authority regarding the process.**