



Sponsored by the Commercial Association of REALTORS® - New Mexico

# Grievance Committee Training

**April 9, 2010** from 8:00 am — 12:00 pm

***The location of this class is to be determined.***

**4 CE Credits**

This course will provide a general overview of REALTORS® Professional Standards as it relates to the role of the Grievance Committee. Course topics will include:

- Role of the Grievance Committee
- NAR Code of Ethics and Arbitration Manual
- Grievance consideration of Ethics Complaints
- Grievance consideration of Requests for Arbitration
- Do's and don'ts for committee members

**Instructor Maryann Bassett** brings the practical experience of over thirty years in real estate to every course she teaches. She has extensive knowledge of brokerage relationships, agency issues, NAR Code of Ethics, and professional standards subjects.

To register, send the below information to CARNM by April 5, 2010:

6739 Academy Rd. NE, Alb., NM 87109 kelli@carnm.com 503.7807 (phone) 877.568.1632 (fax)

FEE : \$60.00 FEE for Members

\$75.00 FEE for Non-members

Name \_\_\_\_\_ Phone \_\_\_\_\_

Mailing Address w/Zip Code \_\_\_\_\_

Email \_\_\_\_\_

Method of Payment:  Visa  Mastercard  Discover  American Express  Check

Amount of Payment: \$ \_\_\_\_\_

Account # \_\_\_\_\_ CID Code \_\_\_\_\_ Expires \_\_\_\_\_

Billing Address w/Zip Code \_\_\_\_\_

Name on Card \_\_\_\_\_

Please note: A full refund (less a \$10 handling fee) will be issued only if CARNM receives written notice 48 hours before the day of the class.