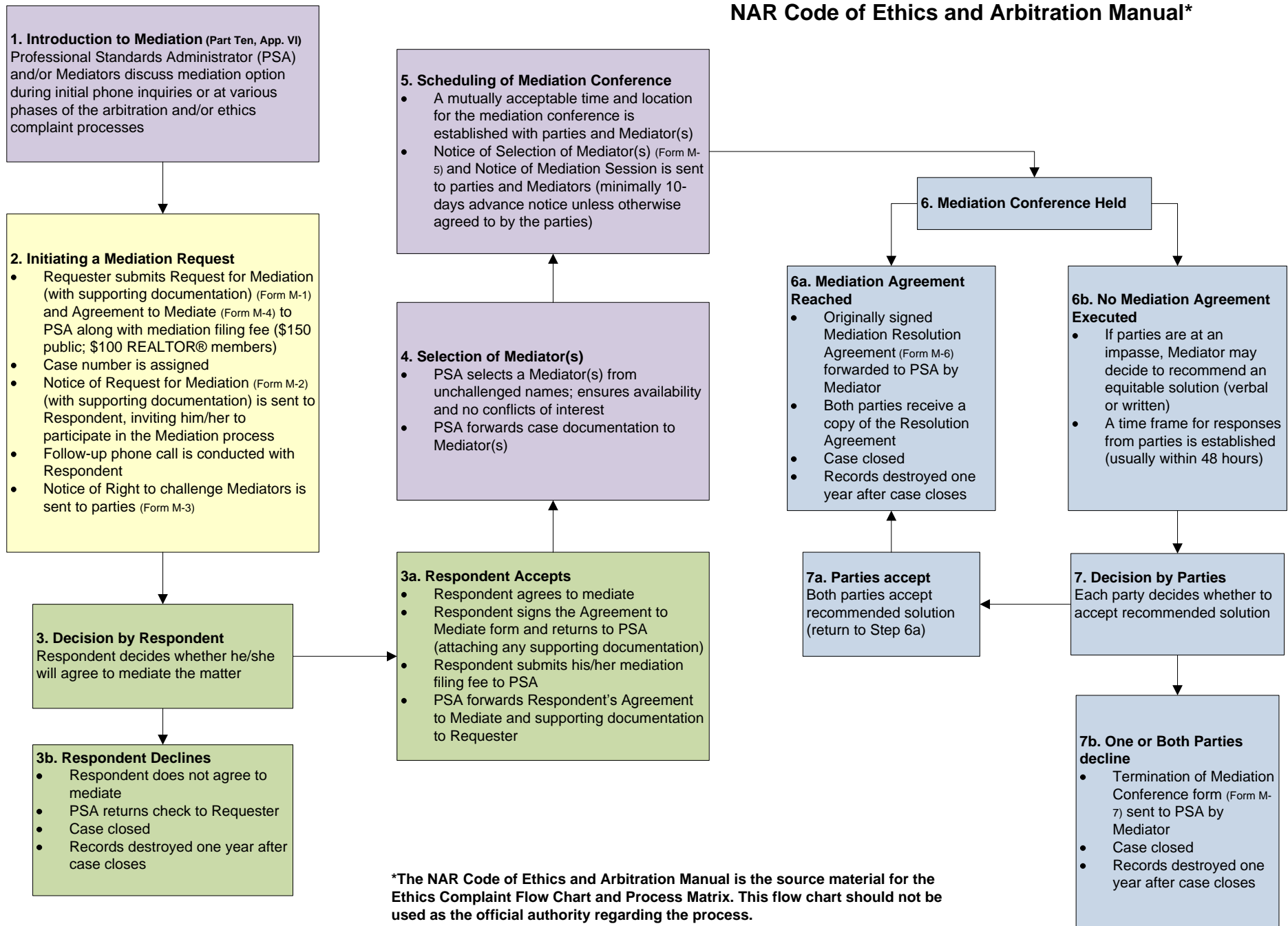


# MEDIATION PROCESS

## NAR Code of Ethics and Arbitration Manual\*



\*The NAR Code of Ethics and Arbitration Manual is the source material for the Ethics Complaint Flow Chart and Process Matrix. This flow chart should not be used as the official authority regarding the process.